TDHCA
HOMEBUYER PROGRAM
Texas Department of Housing & Community Affairs

Lender Video Library

Welcome to the Lender Video Library! Here you will find the required program and lender portal trainings as well as guideline updates and changes. Check back often as more trainings are being added as they come available.

▶ ## Program Training
Password: TXPrograms
*This training is required in order to utilize the TDHCA programs and access the Lender Portal.

▶ ## Lender Portal Training
Password: TXPortal
*This training is required in order to utilize the TDHCA programs and access the Lender Portal.

▶ ## TMS Training
Must register to view recording
This training will review the New Master Servicer information and some best practices regarding TDHCA programs.
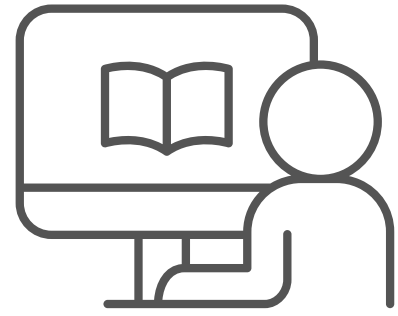
▶ ## Qualified Census Tract Training
Password: 2024Census
This training covers the *new* Qualified Targeted Census Tracts and how to verify if the subject property address is targeted or non-targeted, as it relates to first-time homebuyer requirement, income and purchase price limits and special rate offerings.

*Denotes required training for all lender partners. Completion Certificate is required to be on file with Access Administrators.

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Lender Video Library continued...

▶ **TDHCA/Freddie Mac Kick-Off Training Recording**

TDHCA/Freddie Mac Training Presentation PDF

Additional Resources:

How to Submit HFA Advantage Mortgage Loans to Loan Product Advisor

Gifts, Grants and Affordable Seconds Defined and Tips for Data Submission into Loan Product Advisor

Affordable Seconds Defined and Tips for Data Submission into Loan Product Advisor

▶ **Lender Lunch and Learn 8/7/24**

Topics covered: UW Certification Process Change: Additional Gift Funds, New Loan Edit Features in the Lender Portal, and the Importance of Census Tract Field

Copy of Training Presentation

▶ **Expiration Policy Pipeline Management Training**

Topics covered: New Cancellation Policy, how to look up the status of an individual loan, how to pull a pipeline report and analyze the results.

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